## **RETURNS CHECKLIST**

Kindly fill up below, print and insert it together with your Returns Parcel.	Please <u>circle</u> Yes/No	
Has the returning item(s) been washed, worn, altered, damaged and/or original contents removed from the original packaging(if any)?	Yes	No
Has the sewn-in garment tag and/or the original hang tag been cut or removed?	Yes	No
Is any returning item(s) one of the following? <ol> <li>Cheekies (Panties)</li> <li>On Sale / Final Sale item(s)</li> <li>Separate item(s) as part of a Set / Bundle / Gift Box</li> </ol>	Yes	No
Is the total value of the returning item(s) less than SGD\$20?	Yes	No
Has the returning item(s) exceeded the valid period of 30 days from the date of shipping? (You can find the shipping date in the shipping confirmation email.)	Yes	No
Have you left blank on the "Order No." in the top right corner of this checklist? (You can find the "Order No." in the shipping confirmation email. Without your Order No, your Returns will not be processed successfully as it cannot be identified.)	Yes	No

## At Least 1 "YES" as ANSWER

The returning item(s) is **NOT** eligible for a return. Feel free to contact our customer care team for any clarifications.

## All "No" as ANSWER

The returning item(s) is eligible for a return. Submit a Return Request online and retain this checklist as you will be required to pack it with the returning item(s) upon confirmation from our customer care team.



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